

Service Tools & Equipment

To Update VAS581005 the software must be downloaded
Direct From MAHLE Service Solutions

www.servicesolutions.mahle.com

Update kits are available for purchase from MAHLE if you cannot upgrade your machine from this download. Please call MAHLE at **1.800.468.2321** or **tech.mss@us.mahle.com** for more information on purchasing a compatible USB drive with the software needed for your machine.

SOFTWARE UPGRADE ITEMS NEEDED:

Your unit serial number:

15 digit number located on a silver sticker on the back of your machine.



USB Flash drive:

MAHLE cannot guarantee that all drives will be compatible with VAS581005. If you download the files to a USB drive that is not compatible with the VAS581005, transfer the files to another available USB drive.

Valid email address:

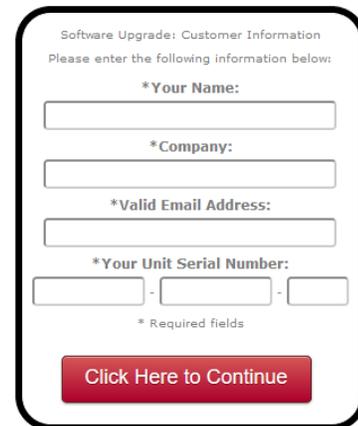
MAHLE will update your warranty records with your email address to assist in future communication. This email address will only be used by MAHLE Service Solutions to reach out to you for customer service communications and will not be sold or distributed to a third party.

UPDATE PROCEDURE:

1. Gather the information listed above.
2. Open website www.servicesolutions.mahle.com
3. Navigate to **Documents & Literature**
4. Click on **Software Upgrades**
5. Scroll to the bottom of the page below **ArcticPRO Software Updates**
6. Click on **SOFTWARE UPGRADE: Get Upgrades Here**
If you get an error, right click the link and choose "Open Link in New Tab"

7. Fill in all required information

- Your Name
- Dealer Name
- Dealer email address
- Serial Number of the VAS581005



Software Upgrade: Customer Information
Please enter the following information below:

*Your Name:

*Company:

*Valid Email Address:

*Your Unit Serial Number:
 - -

* Required fields

[Click Here to Continue](#)

8. Download software
If "No software upgrades found for model" is displayed, the unit is up to date
9. On the VAS581005 Select **Maintenance >> Maintenance >> Firmware update**
10. Insert USB drive in the USB socket on the left side of the unit
11. Follow the menu prompting on the unit
Note: The scales must be recalibrated after a firmware update.

**For all support needs, contact MAHLE Technical Support.
Phone: 1-800-468-2321 or Email: tech.mss@us.mahle.com**