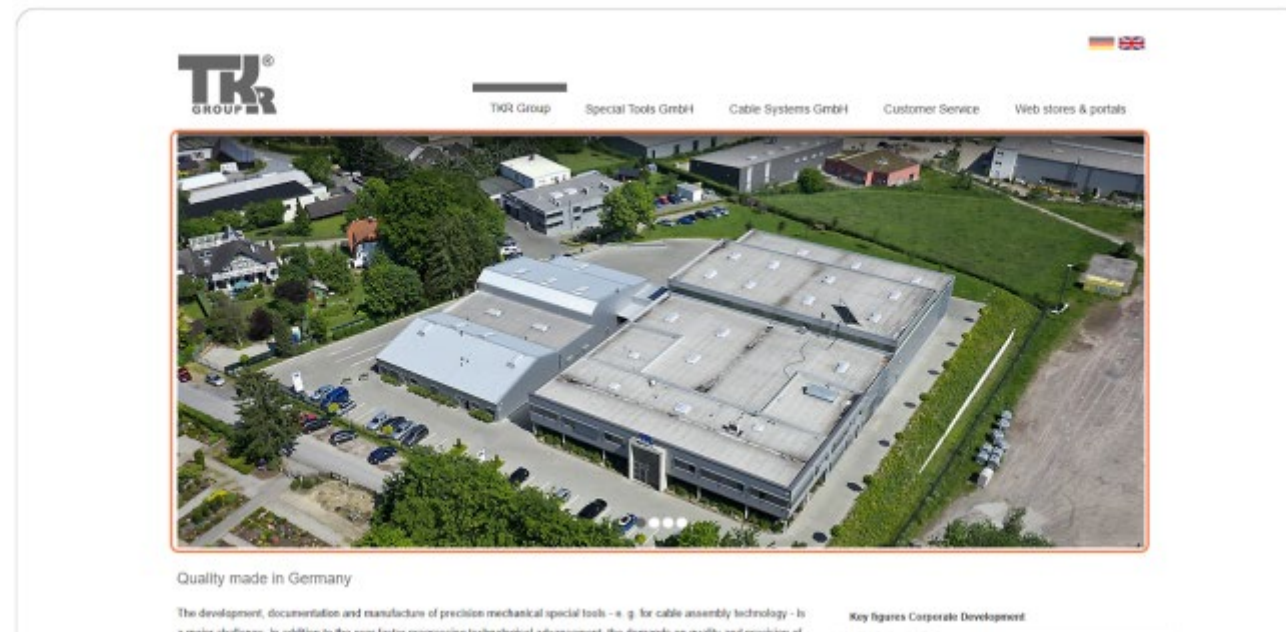


TKR North America Tech
Support Procedure

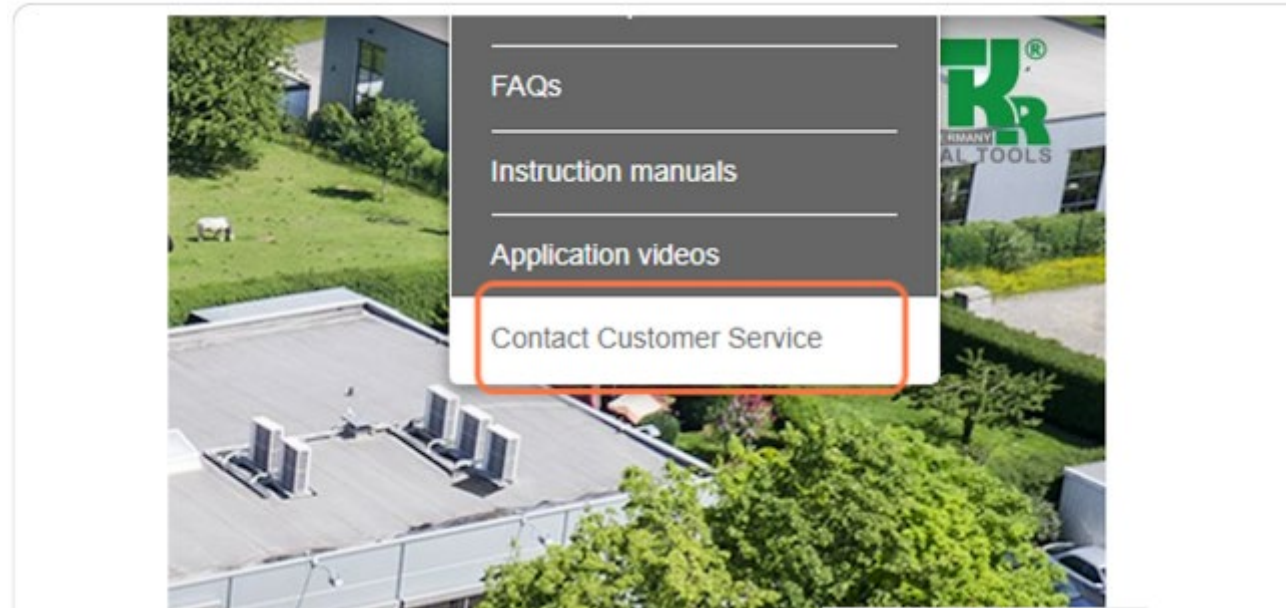
Step 1

- Click on <https://www.tkrgroup.com/en/tkr-group-en.htm>



Step 2

- Click on Contact Customer Service



Step 3

- Click on drop down for “Product Type”
- Please choose the product that’s in question
- Then, please click on “Continue to contact form”

You have problems with your device and could not find a solution in our customer service area?
In order to answer your questions as soon as possible, we kindly ask you to fill out the form com

Are you wondering how we handle your personal data? In our [Privacy Policy](#) we inform you in d

Product type:

VAS 611 007

Continue to contact form

TKR Group TKR Specialtools

Certification Company Info

Step 4

- Please fill out (Fillable) PDF completely.
- Use **US123456789** for the VAT section to proceed through the form.
- Be sure to state in the Error Description area what is going on with your unit.
- Someone from TKR should reach out to you asap to further the claim. Please be sure to have the dealer to keep me in the loop with any communications, so that I can push it through.